

*How can you minimize and deal with the inevitable consumer complaints in 2009?*

By attending one of the upcoming Regional Technical Committee meetings.

In response to troubleshooting challenges faced by various producer members in 2008, the Technical Committee and Board of Directors feel it is important to educate members on how to use ACI documents and proper terminology to better protect you in the event that legal situations arise.

The Technical Committee will be hosting regional meetings in September around the state. The committee's goal is to make the meetings convenient for you and your staff to attend. We highly recommend anyone dealing with contractors and consumers in any form of troubleshooting attend. There is no cost to attend the meetings.

**The following meetings will be taking place:**

- September 9 – Stoney Creek Inn located at 1100 Imperial Avenue in Mosinee
- September 25 – Best Western Park Oasis Inn located at W5641 State Road E in Mauston

**These meetings will be held from 10am to 2pm and will include lunch. Please RSVP if you haven't so we can have an accurate count for lunch.**

It is imperative that you respond to this email to let us know if you: a) plan to attend and b) which location. We need to make sure we have enough in attendance to hold the meetings.

Please RSVP by emailing [cschwenn@wrmca.com](mailto:cschwenn@wrmca.com) or calling 608-250-6304.

The WRMCA strongly suggests that your company take advantage of this member benefit and attend one or all of these meetings.